

## **Staff Performance Review**

Staff Name:		4	5
4 = Frequently Exceeds Standards 2 = Needs Improvement  Work Ethic  At work as scheduled and prepared, punctual  Time-off scheduled in advance, in consideration of the practice  Willing to take on additional duties to promote the success of the practice  Understands the fiscal health of the practice  Efficiency  1 2		4	5
Work Ethic  At work as scheduled and prepared, punctual  Time-off scheduled in advance, in consideration of the practice  Willing to take on additional duties to promote the success of the practice  Understands the fiscal health of the practice	3	4	5
Time-off scheduled in advance, in consideration of the practice  Willing to take on additional duties to promote the success of the practice  Understands the fiscal health of the practice  Efficiency			
Willing to take on additional duties to promote the success of the practice  Understands the fiscal health of the practice  Efficiency  1 2			
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Efficiency 1 2			
Efficiency			
Efficiency			
Time management skills demonstrated by completing tasks on time	3	4	5
Effectiveness in multi-tasking			
Accurately prioritizes tasks			
Stays within agreed upon timeclock hours (notes on your job description)			
Balances between friendliness and job efficiency			
Initiative 1 2	3	4	5
Problem solves solutions Problem solves solutions			
Utilizes down-time looking for ways to help			
Self-motivated, seeks opportunities without waiting for tasks to be assigned			
Seeks opportunities for professional growth			
Making progress toward previously agreed upon goals			



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no responsibility for any errors or omissions in the content. Laws and regulations may vary state-to-state.

Patient Relationship skills	1	2	3	4	5
Confident, friendly and professional when interacting with patients					
Engages with patients to create trust and loyalty					
Actively invites patients to grow the practice					
Demonstrates caring for patients					
Exhibits listening skills to problem-solve patient's needs					
Teamwork	1	2	3	4	5
Helps other team members during down-time					
Communicates appropriately with dentist and other team members					
Non-defensive with coaching and mentoring					
Sensitive to the needs of others					
Completes thorough transitions (clinic-front/RDH-DDS)					
Posts treatment complete to ensure success and accuracy with collections					
Competency	1	2	3	4	5
Demonstrates working knowledge of techniques, skills, and procedures					
Competency working with equipment, materials, including software program					
Retains information related to steps of a procedure, training					
Completes essential duties listed in individual job descriptions					
Complies with OSHA/HIPAA regulations consistently					



Team Member's Signature: \_\_\_\_

This report has been discussed with me and I have been provided a copy of it.

\_ Date: \_